

### MEETING of the BOARD OF DIRECTORS

### **AGENDA**

Virtual Meeting via Zoom February 21, 2024

9:00 a.m.

Call to Order K. Clutz Roll Call J. Thomas Approval of Minutes K. Clutz a. January 24, 2024 **Financial Report** L. Curry Member Activities J. Thomas **New Members** 2024 Visitor Guide B. DeVore Washington County Legislative Reception President's Report D. Spedden a. Director of Sales Report b. House on Jonathan Street Premier c. Tourism Day in Annapolis d. MASN Ad Buy e. Visitor Welcome center Legislative Bond Initiative f. Community Foundation Scholarship Fund g. Employee Retention Tax Credit

Adjournment

K. Clutz

The Mission of the Bureau shall be to promote Hagerstown and Washington County by increasing tourism and visitor spending through the marketing and promotion of attractions, events, accommodations, and visitor services which will contribute to economic development.

## HAGERSTOWN/WASHINGTON COUNTY CONVENTION & VISITORS BUREAU BOARD OF DIRECTORS

### January 24, 2024 9:00 AM Zoom Meeting

### MINUTES

PRESENT:

Katie Clutz, Chair; Andrew Sargent, Past Chair; Al Martin, Treasurer; Emilie Amt, Brittany Arizmendi, Sila Bartel, Jessica Clark, Lester Curry, Sarah Hall, Leslie Hart, Jeremy Hulse, Racha Iskandarani, Teri Leiter Brittany Wedd

ABSENT:

Lettie Wilkes

INVITEE:

Jonathan Horowitz

STAFF:

Dan Spedden, President; Tiffany Ahalt, Betsy DeVore, Terri Mulligan,

Jolene Thomas

ROLL CALL

TOPIC:

Minutes of October 18, 2023, and October 25, 2023

presented. (Copy on file). 1st Al Martin, 2nd Katie Clutz.

MOTION:

To approve the minutes of the October 18, 2023, Special Meeting of the

Membership, and October 25, 2023, Board of Directors meeting, as

ACTION

Approved

TOPIC:

Financial Report

DISCUSSION:

Treasurer, Al Martin, reviewed the Financial Statement for the period ending

December 31, 2023, with the Board.

MOTION:

To accept the Financial Statement for the period ending July 31, 2023, as

presented. (Copy on file with the minutes). 1st Leslie Hart, 2nd Sila Bartel.

ACTION:

Accepted

**TOPIC:** 

**New Members** 

MOTION:

To accept the list of new CVB members, as presented. 1st Leslie Hart, 2nd Sila

Bartel

**ACTION:** 

**Approved** 

**STAFF REPORTS:** 

Director of Operations/Membership, Jolene Thomas, reported that the CVB would be receiving \$70K next month from the Maryland OTD as part of their \$141K awarded grant; the Annual Membership Meeting has been scheduled for May 22, 2024, in the conference room at the new stadium; and the audit will begin a month earlier.

Director of Sales and Community Engagement, Tiffany Ahalt, gave an update on the Strategic Plan. Research components of the process continue with the Lodging Survey to be issued 1/24. The survey will capture 2023 data. Visitor and meeting planner surveys will also be launched in February. On track to release plan in May. The Jonathan Street Documentary is complete with two scheduled showings in DC (Feb. 8) and Hagerstown (Feb. 18). The documentary has been picked up by various public television stations including Howard University, WETA and various stations around the country.

Director of Marketing, Betsy DeVore, reported that the C&O Canal Marketing Partnership received \$250K EDA grant for advertising and branding, and that Montgomery County is holding the funds and distributing payments. The 2024 Visitor Guide Ad sales are in line with previous years, and several ads are being designed for members.

PRESIDENT'S REPORT Dan Spedden shared that the CVB, the Chamber and Greater Hagerstown Committee visited each Senator's and Delegate's office to talk about their initiatives and invite them to the Legislative Reception, which was a success. The Visitor Welcome Center did not make it into the Governor's budget, but it still can be added in by the House or Senate. Mr. Spedden also mentioned that Senate Bill 0014 is supported by MML, MDMO, and the City of Hagerstown. The bill allows municipalities to establish tourism enterprise zones and offer a package of incentives to investors.

### Adjournment

Katie Clutz - Chair Al Martin - Treasurer Iolene Thomas - Recording Secretary

# Washington County, Maryland Convention & Visitors Bureau Statement of Financial Position As of January 31, 2024

	Jan 31, 24	Jan 31, 23	\$ Change	% Change
ACCETÉ				
ASSETS Current Assets				
Checking/Savings				
104 · Cash BB&T - Operating	154,171.76	118,868.57	35,303.19	29.7%
105 · Cash BB&T - Payroll Reserve	915.31	1,113.19	-197.88	-17.8%
106 · Cash BB&T - PR	19,941.73	23,350.54	-3,408.81	-14.6% -51.1%
107 · Cash BB&T - Operating Reserve	325,311.07	665,285.84 0.00	-339,974.77 250,000.00	100.0%
111 - CD - F&M Trust	250,000.00 250,000.00	0.00	250,000.00	100.0%
112 - CD - CNB Bank	PARTY 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	, <u></u>		23.7%
Total Checking/Savings	1,000,339.87	808,618.14	191,721.73	23.170
Other Current Assets		45 550 00	47.000.00	-97.0%
113 ⋅ Due From Employees	550.00	18,500.00	-17,950.00	-97.0% -100.0%
121 · Grants Receivable	0.00	227,795.00	-227,795.00 -46,927.87	-100.0% -28.1%
122 · Lodging Tax Recievable	120,286.25	167,214.12		
Total Other Current Assets	120,836.25	413,509,12	-292,672.87	-70.8%
Total Current Assets	1,121,176.12 /	1,222,127.26	-100,951.14	-8.3%
Fixed Assets	62,612,38	62,612.38	` .	0.0%
153 - Office Equipment 163 - Accum Depr- Office Equipment	-42,732.98	-32,792.78	-9,940.20	-30.3%
Total Fixed Assets	19,879,40	29,819.60	-9,940.20	-33.3%
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Other Assets 165 · Right of Use Asset	136,065.00	136,065,00	0.00	0.0%
Total Other Assets	136,065.00	136,065.00	0.00	0.0%
TOTAL ASSETS	1,277,120.52	1,388,011.86	-110,891.34	-8.0%
LIABILITIES & EQUITY Liabilities Current Liabilities Accounts Payable	10,517.08	J)	4 207 00	-28.6%
203 · Accounts Payable		14,724.30	-4,207.22	<del></del>
Total Accounts Payable Other Current Liabilities	10,517.08	14,724,30	-4,207.22	-28.6%
200 · Short-Term Lease Liability	26,695.00	26,695.00	0.00	0.0%
211 · 941 Taxes Payable	1,615.00	0.00	1,615,00	100.0%
213 · MD Withholding Payable	385.00	0.00	385.00	100.0%
215 · Federal Unemployment Payable	202,03	198.54	3.49	1.8%
216 · State Unemployment Payable	816.34	772.84	43.50	5.6%
218 · 401K Payable	500,00	0.00	500.00	100.0%
222 · Accrued Salaries & Benefits	16,896.86	16,896.86	00.00	0.0%
227 ⋅ Accrued Vacation	43,759.84	43,759.84	0.00	0.0%
Total Other Current Liabilities	90,870.07	88,323.08	2,546.99	2,9%
Total Current Liabilities	101,387.15	103,047.38	-1,660.23	-1.6%
Long Term Liabilities 201 - Long-Term Lease Liability	105,641.00	105,641.00	0.00	0.0%
Total Long Term Liabilities	105,641.00	105,641.00	0.00	0.0%
Total Liabilities	207,028.15	208,688.38	-1,660.23	-0.8%
Equity				
290 · Fund Balance	1,077,170.99	1,077,170,99	00.00	0.0%
32000 · Unrestricted Net Assets	122,168.05	0.00	122,168.05	100.0%
Net Income	-129,246,67	102,152.49	-231,399.16	-226.5%
Total Equity	1,070,092,37	1,179,323.48	-109,231.11	-9.3%
TOTAL LIABILITIES & EQUITY	1,277,120.52	1,388,011.86	-110,891.34	-8.0%

				•		
			74,278.72	235,983.60		<del>   </del>  - -
m Services.	rogram Services.	is allocated to Prograi	30,014.51	32,109.81	Management & General	
rative Expense	at 51% of Administ	- This Assumes that 519	44,264.21	y: 203,873.79	Expenses grouped by functional category: Program Services	
(129,246.67)	1	(231,399.16),	102,152.49	(129,246.67)	NET SURPLUS (DEFICIT)	
235,983.60	•	161,704.88	74,278.72	235,983.60	TOTAL EXPENSES	
159,107.94	*	161,359.13	(2,251.19)	159,107.94	Total Promotional Programs	
36,547.94		24,187.94	12,360.00	35,347.34	Other Promotional Programs	+
50.00		(93.19)	143.19	50.00	Member Relations	-
,	1	-	_	ŧ	Product Development	
699.30		699.30	1	699.30	Publications	
20,614,21	•	19,372.46	1,241.75	20,614.21	Public Relations	_
1,843.05		(659.00)	2,502,05	1,843.05	Sales	1
99.353.44	1	117.851.62	(18.498.18)	99.353.44	Promotional Programs:  Advertising	
11,345.44	•	(3,930.36)	15,275.80	11,345.44	Total Operating Expense	
65,530.22	*	4,276.11	61,254.11	65,530.22	Total Administrative Expense	
106,736.93		(69,694.28)	176,431.21	106,736.93	TOTAL REVENUE	
,	,		and the state of t	-	Loss on disposal of assets	
501.68	t	(757.16)	1,258.84	501.68	Interest Income	 
-	•	•	1	•	Illuminations	
•	1	•	-	1	Ticket Sale Commissions	
1	•	1	•		Miscellaneous Revenue	
•	*	•	,		Sponsorships	
	'	ı			Gift Shop Sales	
1	•	1		•	Vacation Value Pass	<del> </del>
1		1,			Publication Advertising	-
5,998.00	*	560.00	5,438.00	5,998.00	Visitor Guide	
		,			Member Activities	
3,638,50	E	1,118.50	2,520.00	3,638.50	Memberships	
		3	•		USA Cycling	
1=0,001.00		- (-5,55)	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		Washington County Grant	+
/23 687 501		(23.687.50)	107,121	/23 687 50\	Conte	-
100		A C C C C C C C C C C C C C C C C C C C	757 77 77	400 000 000	REVENUE:	
To Budget	Budget	Variance	אדט	To Date		
YTD Variance	Year	Year to Year	Prior	Year		
January 2024	Current		Jan-23	January 2024		
			valually 21, 2027	an Just		
			[animat 2024	) Meri lee		

									ANNUALT	December	November		October	September	August	July	Clic	in a	May	April	March	February	January			
2003 2004 2005	2001	2000	1998		Increase %	Increase \$\$	12 mnths 2017	12 mnths 2018	TO1 S 1,021,403.69	85,115,58	87,280.18	07,000,10	101.208.40	104,693.43	108.801.61	100,135,61	07.1.00 i.e.	87 765 22	81,108.16	75,308.62	56.247.52	57,790.64	75,948.72	2015		
\$ 463,220.59 \$ 580,730.84 \$ 661,866.93	S 485.569.66	1 1	S 428,525,61 S 437,556,58	ANNUAL REVENUES BY YEAR:	8.07%	82.835.02	1,026,548.03	1,109,383.05	\$1,031,564.35	93,983.13	83,015.59	200,000,00	100,509.04	106,954.09	105,121.32	108,095.75	00,000	27 38F 38	79,149.51	70,990.50	56,433.17	57,003.42	83,922.60	2016		
2011 2012 2013	2009	2008	2006 2007	UES BY YEAR:	8.07% Increase %	Increase SS	12 mnths 2018	12 mnths 2019	\$ 1,026,548.03	100,143.98	65,080.55	0000	96.044.50	109,878.67	103,712.96	103,935.74	00,007.000	86 QQ7 Q8	73,261.67	75,843.67	62,015.27	55,985.59	68,837.45	2017		
111	S	S	SS		2.60%	28,897.90	1,109,383.05	1,138,280.95	\$ 1,109,383.05	102,655.62	100,460.95	100.101.100	105.131.29	124,891.18	107,924.58	127,296.55	07:30	0.4 100 100	82,132.79	64,852.20	63,139.50	65,454.42	70,452.47	2018	This roll	
	-				Decrease %	Decrease SS	12 mnths 2019	12 mnths 2020	\$ 1,138,280.95	98,368.15	97,500.47	100.100.10	108.135.15	121,973.79	129,609.50	106,702.85	37,313.10	97 949 46	91,379.88	77,755.71	65,839.16	65,077.18	77,919.95	2019	20 Sets the ACTUAL N	Lodging Tax
					-30.08%	(342,450.62)	1,138,280.95	795,830.33	\$ 795,830.33	70,517.53	72,028.55	02,000.20	83.538.20	80,875.87	73,916.46	39,839.02	1,2000,U	41 202 00	41,174.27	63,506.82	69,471.98	72,100.55	87,658.08	2020	2015- 2024	Lodging Tax Revenue Received
									\$ 1,171,251.57	130,778.88	94,116.35		144.818.65	105,252.19	124,111.32	117,559.56	110,044.10	110 644 18	86,688.10	87,774.07	45,066.37	57,811.08	66,730.82	2021	CASH HASIS	
					increase %	Increase SS	2 mnths 2023	2 mnths 2024	\$ 1.370.248.42	124,567.22	124,567.22		128 824 51	174,819.27	96,731.54	126,309.02	124,400,04	124 755 57	108,965.05	108,342.13	71,852.66	74,835,54	105,998.72	2022		
				 -					S 1,458,406.86	136,544.03	113,054,85	123,00,134	123 801 64	148,962.53	140,562.30	162,924.95	124,381.00	121 201 60	102.370.22	127,028.13	67,638.70	167,214.12	43,913,79	2023		
									S 194.869.81													120,286.25	74,583.56	2024		
			-		-7.70%	(16,258.10)	211,127.91	194,869.81	S (16,258.10)													(46,927.87)	30,669.77	2024 Change		

### **NEW MEMBERS**

### Miller's Farmstead

Elizabeth Miller

14506 National Pike

Clear Spring, MD 21722

301-842-0330

www.millersfarmstead.com

### **Dream Vacations**

Nicole Myers

11748 Ashton Rd.

Clear Spring, MD 21722

240-301-9003

www.weinspiretravel.com

### Alpine Plant Bar

Shelley McIntire

101 Summit Aven, #201

Hagerstown, MD 21740

www.alpineplantbar.com

### Wilson Store

Penny Hose

14921 Rufus Wilson Rd.

Clear Spring, MD 21722

301-582-4718

### Sweetsies Eats & Treats

Penny Hose

14911 National Pike

Clear Spring, MD 21722

301-582-1166

www.sweetsieseatsandtreats.com